

QUALITY POLICY

OFFICIAL SENSITIVE

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REVISION: 0

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APPROVED BY: LW

It is the objective of **Carvell Group Ltd** to be recognised as a World-Class provider of products and services for the contracting industry.

The Company's fundamental business strategy is to consistently provide products and services that meet or exceed the requirements and expectations of our Customers and succeed by increasing Customer satisfaction through a process of continuous improvement of its business processes and support activities.

To achieve this, we are committed to:

Customer Satisfaction

- Providing our customers with products and services that meet or exceed their requirements.
- Providing our customers with products and services that meet applicable regulatory & statutory requirements.

Continual Improvement

- Measurable improvement of the effectiveness of our business and its management/operating systems.

Employees

- Providing training to employees to promote Continual Improvement.
- Empowering our employees to use their skills and talents to achieve the quality policy and business plan objectives.

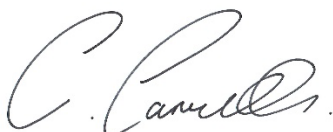
Environment

- Maintaining operations that protect the environment and natural resources of our communities and our nation.

Safety

- Providing a safe work environment for our employees and visitors.
- Supply products and services that are fit for purpose & safe to use.

Signed



Managing Director